## Improving ClarkWifi Performance on Mac OS X Computers

If you have a Mac, you may be able to improve your ClarkWifi performance by following these steps:

**Step 1:** Make sure you're on your desktop. Click "Go" on your Finder bar at the top and then click on "Utilities".



Step 2: Scroll down and double click on "Keychain Access".

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Back	View Quick Loo	k Action	Search	
▼ DEVICES	Name	Date Modified	Size	
💻 Gilberto Baraona's Ma	🗃 Exposé	Jun 24, 2011	2:55 PM 479 KE	
📃 Macintosh HD	🕅 Grab	May 18, 2009	0 10:12 PM 1.7 ME	
Disk	🖲 Grapher	Apr 6, 2009	8:42 PM 29.8 ME	
	👼 HP Utility	Jun 2, 2013 9	0:08 PM 4 KE	
V PLACES	🖗 Java Preferences	Oct 16, 2013	5:31 PM 1 ME	
Dropbox	🕺 Keychain Access	Jun 24, 2011	2:55 PM 9.5 ME	
Desktop	🍇 Migration Assistant	Oct 23, 2013	10:51 AM 3.8 ME	
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Documents	🖗 Podcast Capture	Jun 24, 2011	2:55 PM 10.1 ME	
Microsoft Entourage	💥 RAID Utility	Mar 28, 2011	. 2:29 PM 6 ME	
🎯 Safari	鸟 Remote Install Mac OS X	May 18, 2009	9 10:13 PM 2.1 ME	
🛃 iPhoto	🖃 Spaces	Jun 24, 2011	2:55 PM 426 KB	
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🔤 All Images 🚽 🛄 Macintosh HD 🕨 🚋 Applications 🕨 🔯 Utilities 🕨 🖗 Keychain Access			ess	
	1 of 30 selected, 60.82 GB available			

**Step 3:** In the "Keychain Access" tab, scroll down until you see the entry "**radius.it.clarku.edu**". You might see multiple versions of this certificate, so look at the expiration field and double click on the one that has not yet expired. If you only have one certificate, simply double click it.

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	Click to lock the le	ogin keychain.			٩		2
	Keychains Iogin Micrertificates System Sophos	Certificate Ssued by: Go Daddy Septimies: Tuesday, Sep This certificate is n	du Secure Certification Auth Itember 11, 2018 6:46:0 harked as trusted for this	ority 6 AM ET : account			
21.4	System Roots	Name	Kind	Date Modified	Expires	Keychain	
		Pinares Plaza     platform.evecalvo@clarku.edu     platform.evecalvo@clarku.edu	AirPort network pa u) Web form password b) Web form password	Oct 28, 2010 11:40:48 PM Sep 26, 2013 9:25:47 PM Aug 26, 2013 7:16:59 PM		login login login	Ô
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55	My Cortificator	📷 radius.it.clarku.edu	certificate		Jul 2, 2014 1:13:21 AM	login	
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20	Certificates	@ register.pearacalvo@clark.ed	<ul> <li>Web form password</li> </ul>	Aug 27, 2013 5:37:20 PM		login	
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		sat.collegeboard.org (DBaraona	) Web form password	Oct 30, 2012 12:43:35 AM		login	U
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		+ i Copy		207 items			11.

**Step 4:** A new window should open with detailed information. Find and click on the arrow next to "Trust" to bring up information on the trust settings of the certificate.

\varTheta 🔿 🔿 radius.it.clarku.edu		
Cenificate Subset Subs	<b>it.clarku.edu</b> y: Go Daddy Secure Certification Authority Tuesday, September 11, 2018 6:46:06 AM ET ertificate is marked as trusted for this account	
Subject Name		_
Organizational Unit	Domain Control Validated	- 1
Common Name	radius.it.clarku.edu	- 1
Issuer Name		
Country	US	- 1
State/Province	Arizona	- 1
Locality	Scottsdale	- 1
Organization	GoDaddy.com, Inc.	- 1
Organizational Unit	http://certificates.godaddy.com/repository	- 1
Common Name	Go Daddy Secure Certification Authority	- 1
Serial Number	07969287	- 1
Serial Number	12121162433077646	
Version	3	*
	-	*
Signature Algorithm	SHA_1 with RSA Encountion (1.2,840,112540,1.1.5.)	

**Step 5:** Once the "Trust" tab expands, you should see an entry that says "Secure Socket Layer (SSL)". Look at the option that this field is set to. If it is set to "no value specified" or "Never Trust", click on that field and change it to "Always Trust".

0 0	radi	ius.it.clarku.edu	
Certificate Standart	radius.it.clarku.edu Issued by: Go Daddy Sec Expires: Tuesday, Septe This certificate is man	cure Certification Authority mber 11, 2018 6:46:06 AM ET rked as trusted for this account	
▼ Trust			
Whe	n using this certificate:	Use Custom Settings 😫 ?	
Secu	re Sockets Layer (SSL)	/ no value specified	
	Secure Mail (S/MIME)	Always Trust	
Extensible	e Authentication (EAP)	Never Trust	
	IP Security (IPsec)	no value specified	
	iChat Security	no value specified	
	Kerberos Client	no value specified	
	Kerberos Server	no value specified	
	Code Signing	no value specified	Ļ
(128	40 113635 100 1 19)	no value specified	Ŧ
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**Step 6:** You can now exit out of this window. When you do so, you should receive a prompt to provide your computer's credentials. Go ahead and type in your password to confirm and make the changes to the certificate.

	Type your password to make changes to your Certificate Trust Settings.		
	Name: administrator		
	Password:		
▶ Details			
?	Ca	ancel OK	

Step 7: You're done! You can now enjoy your improved ClarkWifi performance!

If you have any questions or issues, feel free to contact us at the Help Desk at 508-793-7745 or at <u>helpdesk@clarku.edu</u>.